Briars Sports Club board, management and staff make a commitment to deliver best practice responsible gambling for our members, guests and our industry by adhering to this Gaming Code of Practice (Code).

## Responsible Gambling Policy (Section 19 of the Code)

- The Responsible Gambling Policy was approved at a Board Meeting in June 2023.
- The Responsible Gambling Policy is made available to members, staff and directors via the club noticeboard and club website.

# Responsible Gambling Officer (RGO) (Sections 22-25 and 30 of the Code)

- The Responsible Gambling Officer (RGO) is Assistant Manager, Jacinta Nicholl.
- ClubsNSW was notified of the contact details of the RGO on 20 June 2023.
- The RGO completed training on 20 June 2023.
- The club's provider of RGO Training is ClubSAFE.

# Responsible Gambling Oversight Training (Sections 26-29 of the Code) (Secretary Manager/Director)

- The club's provider of Director Training is ClubSAFE.
- The club will maintain a register of Directors that have completed the Responsible Gambling Oversight Training.

# Advanced Responsible Conduct of Gambling Training (Section 31 of the Code) (Duty Manager)

- The club's provider of Advanced Responsible Conduct of Gambling (RCG) Training is Barrington's.
- The club will maintain a register of Duty Managers that have completed the Advanced RCG training.

# Responsible Gambling Staff Induction Training (Section 33 of the Code) (Non-Gaming Staff)

 All non-gaming staff are offered access to the Responsible Gambling Staff Induction training via ClubSAFE on-line training at induction for new staff and when internal staff move to new roles.

# Refresher Training (Section 34 of the Code)

• Refresher training is required every 5 years.

# Player Welfare Checks (Sections 35-37 of the Code)

• Information outlining the player welfare check process is available to staff via poster in the staff room and in the clubs staff handbook.

# Counselling and Support Services (Section 38 of the Code)

- The club's provider of counselling and support services is ClubSAFE.
- Counselling service information is made available to players via posters, contact cards and brochures in the gaming areas.

## Forums and Outreach Programs (Sections 39-40 of the Code)

- The club will attend locally held club and counselling service provider forums as required.
- The club allows outreach activities to occur with GambleAware counsellors upon request.

## Exclusions (Sections 41-50 and 53 of the Code)

- The club's provider of a multi-venue exclusion scheme is ClubSAFE.
- Information on exclusions (including family-initiated exclusions) is provided to patrons via ClubSAFE brochures in the gaming area.
- The club's policy for family-initiated and club-initiated exclusion is accessible via the Club's website.
- The club notified members of the club's policy in relation to family-initiated and club-initiated exclusions on 1 July 2023.
- The club notified members of the club's Policy in relation to Club-Initiated Exclusions on 1 July 2023.
- If a patron breaches or attempts to breach their exclusion, the club notifies the ClubSAFE multi-venue scheme and documents it in the Gambling Incident Register.

## Electronic Exclusion Detection (Sections 51-52 of the Code)

• The club's provider of digital sign in linked to the exclusion database is add Sign in system name ClubNet

# Gambling Incident Register (GIR) (Sections 57-60 of the Code)

- The Gambling Incident Register (GIR) is kept online.
- The RGO reviews the GIR weekly. Results of the GIR review are reported quarterly at board meetings.

#### Access to Money (Sections 61-62 of the Code)

- All staff are informed of the prohibition to provide credit for gambling via induction training.
- The following measures have been taken to ensure the ATM is located outside the gaming area and
  visibility from gaming machines is minimised: All ATM's are located outside of the gaming area and
  screened so they are not visible from gaming areas.

# Player Information (Sections 63-64 of the Code)

- Staff check the gaming area daily to ensure the following brochures are available:
  - o Brochure 1 Info about the odds Betting on gaming machines
  - o Brochure 2 ClubSAFE Counselling and Support
  - o Brochure 3 Information about Responsible Gambling Behaviours

### Minors (Section65-66 Code)

• The club adheres to the legislations and regulations surrounding the prevention of minors from accessing the gaming machines areas and by doing this utilises the correct signage and has put in place policies and procedures which is checked daily via as part of our RCG Checklist. Our policy regarding minors can be viewed online at www.briarssports.com.au

# Advertising, Promotion and Player Reward Schemes (Sections 67-72 of the Code)

- All gaming-related advertising and promotion approvals will be reviewed and approved by the RGO. A copy of the relevant approvals will be kept for a period of 3 years.
- The Club will review the Player Rewards Scheme for compliance with the Code (Sections 69-72) at least annually.

# AML/CTF (Sections 73-77 of the Code)

#### (For Clubs with 16 or more gaming machine entitlements)

- The Secretary Manager and all Directors to completed (Executive/Board Oversight Training) within 12 months of commencement on the board or taking the role of Secretary Manager.
  - For existing Secretary Managers and at least 50 per cent of the existing board to complete AML/CTF Oversight Training within 12 months
  - All remaining existing directors must complete AML/CTF Oversight Training within three
     (3) years
  - The AML/CTF Compliance Officer (ACO) Officer is Benjamin Williams.
  - The ACO completed the approved ACO training on 5<sup>th</sup> May 2022

### AML/CTF Staff Awareness Training (Sections 67-72 of the Code)

- A register of the completion of AML/CTF Awareness Training (for those involved in the gaming machine operations and wagering) can be found via the HR records.
- All other staff outside of gaming were offered access to AML/CTF Staff Awareness training at induction or when their roles changed.

# AML/CTF Bans (Sections 81-82 of the Code)

• The club adopted a policy on banning people suspected of money laundering on 1 July 2023

#### Assurance (Sections 83-88 of the Code)

- The Responsible Gambling Officer (RGO) will conduct an annual internal audit of compliance with the Code using the ClubsNSW online self-audit checklist and report to the board for consideration.
- The club will engage ClubSAFE as an external auditor every 3 years to audit the club's compliance with the Code and report to the board for consideration.